

Time Warner Cable
North Texas Division
2951 Kinwest Parkway
Irving, TX 75063
(972) 830-3800

JUN 16 '08 AM 9:40



June 11, 2008

Mr. Gerald Urbantke
City of Arlington
101 E. Abram Street
Arlington, TX 76010

VIA FEDERAL EXPRESS DELIVERY

Dear Mr. Urbantke,

I am writing in our ongoing efforts to keep you apprised of developments affecting the cable television system serving your community.

Effective July 5, 2008 The Jewelry Channel (channel 167) will no longer be available due to the programmer ceasing operation.

The following equipment price changes will be effective on or after July 15, 2008 and will be reflected on customer bills beginning in July:

- HDTV Receiver & Remote priced at \$8.95 is decreasing to \$5.95.
- Digital Receiver & Remote priced at \$4.95 is increasing to \$5.95.

Also at this time the description of HD DVR Receiver & Remote pricing is being changed to reflect the inclusion of DVR Service in the price. While the customer will see no change in the price for HD DVR Receiver & Remote equipment charges, the description on the bill will change to also reflect that DVR Service is included in the price. These description changes are outlined below:

- The description of Single Tuner HD DVR Receiver & Remote priced at \$8.95 will change to Single Tuner HD DVR Receiver & Remote with DVR Service (includes HD DVR Receiver & Remote at \$5.95 and Single Tuner DVR Service at \$3.00).
- The description of Dual Tuner HD DVR Receiver & Remote priced at \$13.95 will change to Dual Tuner HD DVR Receiver & Remote with DVR Service (includes HD DVR Receiver & Remote at \$5.95 and Dual Tuner DVR Service at \$8.00).

Some customers receiving certain services with equipment described above as of July 14, 2008 may continue to be charged at the same pricing in effect at that time until further notice. Customers are being notified of these pricing and programming changes via bill message, local newspaper, and our website at the following link:
http://www.timewarnercable.com/Dallas/programming/Programming_PricingNotices.html

If you have any questions or concerns, please do not hesitate to call me.

Sincerely,

A handwritten signature in black ink that reads "Dick Kirby".

Dick Kirby
Vice President
Government & Public Affairs